

PLUS PROTECTION SCHEME



PPS

PLUS Protection Scheme (PPS)

Description:

Student(s), Families, and or Agent(s) may take advantage of a 100% refund policy by enrolling in the PLUS Protections Scheme (PPS). The policy is specific to the named student present in the PLUS booking form (Roster) and it is not transferable to any other third party or person. Students and Agents will be protected in cases of VISA refusal, missing their flight, testing, pandemic, or any last-minute cancellation. If any student(s) or agent(s) do not wish to enroll in this service, regular PLUS Terms & Condition will apply - see (T&C) on our website. PPS is valid only if the student and agent adhere to the requirements and timeline below. In case any of the below requirements are not met within the established timeline, the protection policy outlined hereunder will not be valid.

Enrollment Requirements and Timeline:

Thirty-five (35) calendar days before departure:

PLUS requires the details of each student wanting to enroll in the PPS. The details of the students need to be entered in the PLUS Roster and locked accordingly.

Twenty-eight (28) calendar days before departure:

The entire Group booking invoice must be paid in full, together with the PPS Fee, for those students present in the Roster. An invoice is considered paid only after money is received and confirmed by PLUS Finance. The PPS policy will not be applicable if the relevant booking is not paid in full. Partial payment or late payment will make the PPS enrollment void and money paid towards the PPS Fee will be returned within 3 business days. CHAPS payment is preferred.

The Roster must be locked by the agent in the agency area with all information for those students that wish to enroll in the PPS i.e., Name, Surname, Passport Number, D.O.B, medical and dietary information, etc.

Fee:

A payment of £150.00 or €150.00 (or US/Canadian Dollar equivalent of £150.00 on the day of money transfer, rounded to the nearest dollar) per student is payable for those named students that wish to enroll in the PPS.

Summer Courses Refund Policy:

In case of student cancelation, the Main Package fee for the named student will be refunded subject to Enrollment and Notification Requirements being met. The PPS refund applies only to the Main Package e.g., Classic Premium Experience Weekend away. Any Add-Ons, Airport Transfers, Academy packages, etc. cannot be refunded. In addition, the PPS fee cannot be refunded. Following the proper notification as detailed herein, the refund will be paid back to the agency within 3 business days. Failure to follow Notification requirements will result



in forfeiture of the PPS Fee, Main Package fee, and any and all other fees paid. Refunds only apply to cancellations made prior to group arrival in the destination country. Any cancellations made after a groups arrival, will not be entitled to a refund.

Mini Stay & Integration Refund Policy:

In case of student cancelation, the Classic Package fee for the named student will be refunded subject to Enrollment and Notification Requirements being met. The PPS refund applies only to the Classic Package only and not to the difference in price between Classic and Premium. Any Add-Ons that complete the Classic or the Premium Package e.g. Airport Transfers, Excursions, Entrances to attractions, etc. cannot be refunded. In addition, the PPS fee cannot be refunded. Following the proper notification as detailed herein, the refund will be paid back to the agency within 3 business days. Failure to follow Notification requirements will result in forfeiture of the PPS Fee, Main Package fee, and any and all other fees paid. Refunds only apply to cancellations made prior to group arrival in the destination country. Any cancellations made after a groups arrival, will not be entitled to a refund.

Notification of Cancellation:

In case of cancellation, the refund policy will only be valid subject to the agent communicating in writing before the group lands in the UK, Ireland, USA, or Canada. Notification must be given by writing to plus@plus-ed.com, marking the email "PPS Urgent Cancellation" in the subject line, providing the student details, and the reason for cancellation. Notification may be given at any time between PPS payment confirmation and the group landing in the destination country. The PPS can be applicable only to the named individuals who have enrolled within a group.